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enforcement agencies, or as necessary to obtain assistance or direct referrals for customers eligible for special programs such as low-income assistance or energy-efficiency improvements.

The Company does not monitor use of our Web site in a way that identifies specific individuals, unless they have voluntarily supplied identifying information. We do track people's movements through the site in a general, statistical way because it helps us spot malfunctions, correct confusing navigation, identify topics that may need to be expanded or condensed and generally improve our service.

Information that you voluntarily supply through online forms, surveys and contests may be used by the Company for evaluating feedback, to assist marketing and promotional activities, to improve content, and to customize the layout and features of our site. Such information may include electronic and postal addresses, as well as personal, financial or demographic data.

We want e-mail from the Company to be welcomed. If you no longer need or wish to view e-mail alerts from the Company, you may have your name removed from our address list by visiting the e-mail alerts page of the Company's Web site and updating your notification options by selecting no to discontinue any automatic alerts you no longer want to receive.

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The Company does not attempt to sell any products or services to children. We do not attempt to extract household information from children. If we ask for information beyond simple items like name and address, we will post a notice for parents or guardians, and ask for their permission before we collect the information or make any further use of it. Depending on the nature of the information request, permission may be given by printing and mailing a form, by e-mail or other means that can give reasonable assurance that a parent or guardian is supervising the child's activity.

Contacting ENSTOR Gas, LLC.

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